

# MavBridge™ → Messenger

## Optimize Scanning Quality and Efficiency

MavBridge Messenger™ is a system tray application that runs alongside virtually any scanner capture software to greatly enhance scanning quality and efficiency. Messenger establishes a pathway for direct communications with scanner operators and local resources to provide a wide range of messaging functionality. Batch tickets, labels, and archive box reports can be automatically printed right at the scanning station. Operators can request and print shift reports that include volumes and performance information. The MavBridge™ Server can issue a rescan request before batches are archived. Supervisors can send critical alerts to operators from remote locations.



### Print

Messenger allows MavBridge™ Server-triggered or scanner operator initiated printing of reports at a local or network printer.

- Batch tickets, labels, or cover sheets are automatically printed upon successful batch validation.
- Volume and batch detail reports highlight operator performance for a specific shift or selected date range.
- Printed documents are easily customized to include a variety of information such as batch numbers, dates and transaction counts.

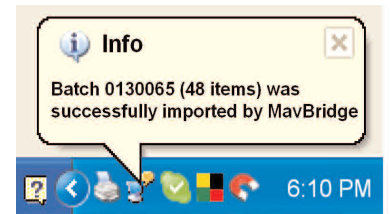
### Report

The Messenger Report Generator provides scanner operators with key reports to track batches and monitor productivity.

- Batch tracking and status reports ensure that all scanned batches are successfully processed.
- Batch listing reports can be applied to archive boxes to simplify document retrieval.
- Performance reports promote operator accountability.

### Notify

Messenger provides scanner operators real-time information critical to producing quality images. Balloon pop-ups can be configured to automatically fade – informing the operator, but not interrupting the scanning process.



- Automated warnings alert operators that image quality is degrading and prompt for cleaning or making adjustments to minimize the number of poor images.
- Server-generated rescan requests allow for immediate rescanning of documents before they are moved to another location.
- Scheduled notifications alert operators to changes in scanning requirements.
- Supervisors can communicate with operators from remote locations by sending text messages via the MavBridge™ Dashboard.

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