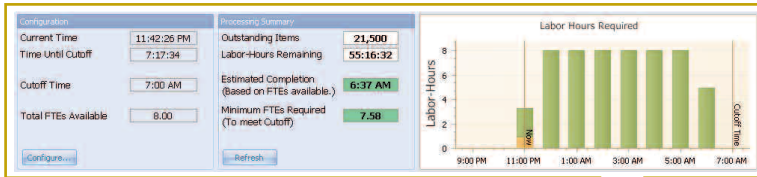


# MavBridge™ → Workflow

**What's happening in your system?** Each day, completing your work depends on the coordination of machines, software, and people. A failure at any step can bring the entire system to a halt. To make matters worse, failures can easily go undetected, turning small problems into big ones. MavBridge™ Workflow Monitor continuously tracks every step in your system, ensuring that everything is running smoothly. Glitches such as stalled processes, down networks and work queue backups are detected quickly – before they become serious problems. You can be confident that Workflow Monitor is keeping a watchful eye on your system.

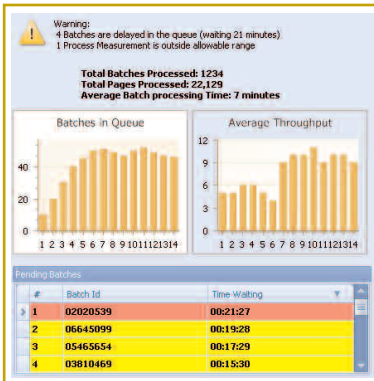
## Resource Monitor



## Report Card

Processing Summary		Labor Summary	
Total Batches	376	Total Labor-Hours	56:30
Total Transactions	29,426	Average Labor Cost	\$16.00 / hr
Total Pages	67,680	Total Labor Cost	\$904.00
Average Batch Size (pages)	180	Average Cost per Transaction	\$0.031
Average Transaction Size	2.3		

## Process Detail



**MavBridge Dashboard**

Overall Status: All stations are running normally

ID	Status	Process	Items In Queue	Items Processed	Average Throughput	% Utilization	Rate
1	Active	MavBridge Import	0 batches	59 batches	236 batches/hr	81%	
2	Active	ImageRPS Import	1 batches	62 batches	248 batches/hr	97%	
3	Active	Check Recognition	1 batches	47 batches	188 batches/hr	77%	Kill Rate=79.1%
4	Active	Stub Recognition	0 batches	55 batches	220 batches/hr	83%	
5	Error	Scanline Correction	13 batches	50 batches	200 batches/hr	91%	
6	Active	Account Keying	0 batches	42 batches	168 batches/hr	52%	Error Rate=3.85%
7	Warning	First Check Keying	6 batches	64 batches	256 batches/hr	83%	
8	Active	Second Check Key...	2 batches	51 batches	204 batches/hr	65%	
9	Active	Balancing	2 batches	44 batches	176 batches/hr	65%	
10	Active	Pass II Preparation	4 batches	55 batches	220 batches/hr	74%	

## Workflow Monitor checks all the processes in your operation to ensure system-wide integrity

- Verify that all your processes are running at peak efficiency.
- Check the backlog in critical queues and assess how your operation may be impacted.
- Detect below par rates on automated processes and make the necessary adjustments.

## Make significant efficiency gains and increase your SLA performance using the unique Resource Monitor

- Real-time tracking lets you know how your processing day is shaping up.

- Similar to your car's GPS, Resource Monitor continuously updates the projected end-of-day.
- Follow the recommended resource allocations to keep things running smoothly.

## A simple yet comprehensive Report Card highlights the positives and negatives in your operation

- Volumes, processing rates, as well as per transaction costs, are precisely calculated.
- Since all activity is tracked across all processes, operators can't hide from Workflow Monitor.
- Compare daily reports against historical trends to see how to improve your operation.

# MavBridge™ Workflow Features

## System Overview

Workflow Monitor's System Overview provides a system-wide snapshot allowing you to check the health of your entire operation at a glance:

- Get a quick summary of every process in your system, including Average Throughput, Pieces Processed and Current Backlog.
- Alarms and warnings are clearly indicated, allowing you to quickly zero in on problem areas.
- Double-clicking on a process brings you immediately to the Process Detail screen, providing in-depth details.

## Process Detail

Workflow Monitor allows you to get comprehensive information about every process in your system:

- See how your throughput and backlog are changing over time. Are you reducing your backlog, or falling further behind?
- See a real-time list of all batches waiting to be processed.
- Fully customizable Process Measurements allow you to track any metric that's important to you. Want to see the current Kill Rate or the average dollar amount per check? Workflow Monitor can show it to you.

## Batch Tracking

Ever wonder what happened to a particular batch? Workflow Monitor makes it easy to get the details—without even leaving your desk:

- Find out exactly where the batch is, and how long it's been waiting there.
- See the batch's entire processing history, from beginning to end.
- See which operators worked on the batch, and how long they spent at each step.

## Resource Monitor

Will you meet your cutoff time today? Should you send people home early, or bring in more temps? The Workflow Resource tab continuously tracks your outstanding work and processing speed to keep you on track:

- Real-time estimation of End of Day.
- Estimate the number of FTEs needed to meet the day's cutoff time.
- Suggests where to assign resources to the processes that need them most.

## Warnings and Errors

When problems occur, MavBridge lets you know. Whether by email or text message, you'll always be aware of any outstanding problems. The Alarm tab gives you all the details you need:

- A quick glance shows any problems that need attention.
- Alarm history helps highlight recurring problem areas.
- Categorize alarms by severity and designate who in your organization should receive each type.

## Report Card

You finished your work for the day and need a way to report on a number of key processing metrics. The Workflow Report Card provides all the necessary data:

- Take a quick look at the summary section to check on volumes.
- View the total labor hours spent, as well as the average cost per transaction.
- Understand how to improve your operation by comparing processing rates by machine and operator.

### Minimum System Requirements

Windows XP, Server 2000, Server 2003  
Pentium IV 3 GHz ■ 1 GB RAM ■ .NET 2.0

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