



## Is Your Disaster Recovery System Up to the Task?

### Disasters Happen - Are You Prepared?

Our hearts go out to those affected by Hurricane Dorian, and we wish a speedy recovery to customers, loved ones, and residents who have been impacted. Given the impact both natural and man-made disasters can have, it's critical that customers internally mitigate potential risks that threaten their cash application operations.

Recently, several mutual Mavro and [Disaster Recovery Services](#) (DRS) clients have tested their disaster recovery response plan. These plans included keeping redundancy of the MavBridge™ applications and document imaging equipment in DRS's secure Recovery Center facility. Historically, customers would restore all the necessary operational systems at the Recovery Center in order to perform an annual disaster recovery test. This could be costly and time-consuming.



As infrastructure has matured, customers are now able to capture data at the DRS Recovery Center and transmit encrypted images and data directly back into their cloud server infrastructure. [Capture](#) typically is performed using Opex scanning devices. From there, processing of test recovery batches from DRS is performed by the customer remotely, and the MavBridge™ application produces all required outputs. Advantages of utilizing a method for remote capture and cloud recovery include:

- Enhanced data security and best practices within the recovery environment.
- Simplified recovery system logistics and support.
- Reduced labor required during a disaster event.
- Data completion output consistent with production systems.
- Mavro has built-in redundancy and software attributes, including a standardized set of parameters that are compatible and transferrable to backup for disaster recovery.

Since disaster recovery can be accomplished using several options, Mavro is pleased to not only support our customers' ability to utilize cloud server infrastructure, but also to have had successful testing with DRS. To discuss key MavBridge™ components required for the cloud or disaster recovery, please send us a note at [info@mavroimaging.com](mailto:info@mavroimaging.com) or give us a call at 609.949.9010. For more information about DRS, call 704.525.0096 x8001 or email [info@drs.net](mailto:info@drs.net).

## Please Join Us!

### Utility Payment Conference

Mavro is excited to both sponsor and exhibit next week at the [Utility Payment Conference](#) in San Antonio. If you're attending the conference, stop by **Booth 200** to visit with our Mavro experts and register for a fantastic giveaway! Also, you don't want to miss the Mavro customer who is presenting a session on: *Implementing a New Mail Remittance Software and Equipment Change: A Case Study of Southern Company*, which is taking place on Monday, September 16 at 1:30 pm.



George Hayduchok, Mike Tallitsch, and Michael McGowan will be demonstrating how Mavro's One-Touch Processing Solution for payment, correspondence, and return mail processing has [helped utilities of all sizes](#) add flexibility, cost savings, and efficiency to their operations. We look forward to seeing you there!

## What We Do

Mavro provides a wide range of products and services from consulting to end-to-end payment, forms, and document processing systems that will efficiently address your unique challenges. If you are doing manual payment, forms, or document processing, have an outdated system that needs to be replaced, or have an automated system that needs to be made more efficient, [contact Mavro Imaging](#).