MAVRO IMAGING

MAVBRIDGE™ FOR **UTILITIES**

More than ever, utility companies need a way to inject efficiency, flexibility, and visibility into their remittance processing systems. Mavro Imaging delivers this and much more...

Exceeding Expectations

MAVBRIDGE™ FOR **UTILITIES**

Continuous Innovation
MavBridge is jam-packed with unique functionality and yet innovative features continue to be developed and added by the Mavro Imaging team.

Flexible Integration
Connect to any scanner or transport. Import images and data from any source.

One-Touch Processing
Without sorting, scan all transaction types – singles, multiples, check only, even correspondence.

Virtual Batching
Electronically group mixed transactions by type for optimized efficiency.

Configurable Workflow
Design simple or complex workflows without a single line of custom code.

Interactive OCR
Easily capture structured lists or data anywhere on a page without manual keying.

PSE&G

"Simply put, Mavro is what lets me sleep at night."

— *Pat Naples*

MAXIMIZE PERFORMANCE

Committed to purchasing a completely new remittance hardware and software solution, PSE&G wanted to take full advantage of its investment. PSE&G engaged with Mavro Imaging for consulting and implementation. With MavBridge One-Touch Processing and Virtual Batching, physical handling of documents and exception items were drastically reduced. As a result, PSE&G realized the full benefit of its investment, while exceeding performance targets and quality metrics.

GAIN VISIBILITY

A merger quintupled the number of Black Hills Energy customers introducing the complexity of mixed processing systems, different hardware platforms, and multiple locations. Black Hills Energy turned to the MavBridge Productivity Suite for help. Now, enterprise-wide monitoring easily pulls real-time data from every scanner, work station, and remittance process. The result is a consolidated view of current status and robust reporting, ensuring all systems are operating efficiently and effectively.

Black Hills Energy

"For Black Hills Energy, MavBridge isn't an option; it's a necessity!"

— *Kreg Warrick*

nicor

"Mavro paid for itself in just the first couple of days!"

— *Jean Wojcik*

REDUCE RISK

Nicor was excited to add Check 21 capability to its remittance system, but the risk of unprocessed batches was a real concern. Mavro's patent-pending Smart Track module now tracks the physical location of every batch and guarantees each check is deposited. In fact, during the first week of being live, Smart Track alerted Nicor to an unprocessed batch of checks that would otherwise have been shredded.

ON BUDGET AND ON TIME

Not only did the City of Harrisburg need to handle utility payments, but also parking tickets, tax bills and other documents. Plus they needed to reduce backlog and wanted to install a system immediately. The Mavro team responded, successfully delivering a complete MavBridge solution on budget and ahead of schedule. Harrisburg now enjoys the flexibility of handling all their work in one system and getting it done on time.

"I was surprised at just how fast our MavBridge system was installed!"

— *Celia Spicher*

Advanced Architecture
True client-server on a .NET framework eliminates the constraints of legacy systems.

Total Security
System-wide encryption and extensive auditing satisfies the most stringent data security needs including PCI.

Elegant Expandability
Extend remittance functionality to process address changes, correspondence, forms, and return mail.

Return on Investment
Increased efficiency and quality plus value pricing produce a compelling ROI.

Guaranteed Success
Mavro's excellent track record and extensive experience ensure your project will be a resounding success.

Superior Image Quality
Eliminate rejects and rescans of money orders and gel pen handwritten documents.

Workflow Dashboard
Track system-wide performance and even monitor external processes.

Smart Track
Physically track every batch to ensure all transactions are scanned, processed, and shredded on time.

Extensive Data Release
Output multiple Check 21, image and data files, and reports to any number of banks or external systems.

MAVRO IMAGING

Whether you provide basic services to a community or consolidated utilities to millions… timely, accurate and cost-efficient payment processing is essential to your company's success.

Looking to make a small improvement to an existing system or completely refresh your entire process? Mavro Imaging delivers the flexibility, innovation and affordability that has turned all of our customers into raving fans.

MavBridge for Utilities Lights the Way!

www.MavroImaging.com

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